

Terms of accommodation - cottage La Henci

I. preliminary reservation of accommodation

Pre-book through:

1. the website, the reservation form
2. by email:
3. by phone: +421918372778, +421911300848
4. through a private message on social media, FB, Instagram

We will update you on the status of your order by phone or email. II. arrival and realization of the stay:

The provider can only accommodate a client who registers appropriately. For this purpose, the client submits to the relevant employee a valid identity document per Act no. 135/82 Coll. on reporting and registration of citizens' residence as amended. The provider is not authorized to provide information about the accommodated clients to third parties (except police officers after they have identified themselves and proved the justification for requesting this data). Check-in is possible from 3:00 p.m. A deposit of €200 is required upon arrival for any damages. This amount will be returned to you upon departure from the accommodation as long as no property damage has been caused. Check-out is possible until 09:30. If the client does not check in within this deadline, the accommodation provider will charge him €50 for the "late check-out" service.

III. Terms of payment:

For confirmation of a binding reservation and others. Accommodation services are considered a deposit of 50% of the price of the stay. The supplement is paid upon arrival. The reservation is canceled if the deposit or full payment is not paid or credited to the given account or within the specified period.

Payment can be made:

- by bank transfer to the account ...
- in cash on the spot

IV: conditions for cancellation of stay

If the client does not show up, the provider is not obliged to return the deposit for the stay. Cancellation can be notified by phone at: +421918372778, +421911300848 or in writing by email:

V. General conditions

Smoking: smoking is strictly prohibited in the living area of the cottage. Smoking is allowed only in designated areas (gazebo, terrace). The use of open fire is strictly prohibited in the living area. In case of violation of these prohibitions, a fine of €200 is established. While accommodated in the building, especially in the room, the client cannot use their electrical appliances. (toaster, air conditioning...) This regulation does not apply to el. appliances used for the client's personal hygiene (shaver, etc.). Animals: pets are prohibited. Only a dog is allowed. Dog is allowed to sleep in a reserved place outside in the pen, access to the fenced plot and the cottage is strictly prohibited for dogs. Fee for a dog - 10 €/night. Violation of this prohibition will result in a fine of €200. The client is obliged to put waste exclusively in designated containers. Damages caused by minor children are covered by the person responsible for the children. The client is responsible for damages caused to

the property of the accommodation facility. The client is obliged to report any defects to the provider immediately. The client agrees that the operator may enter the building to perform his official duties during the rental period. The provider is not responsible for things brought into the building by the client, as well as for damage to stored things. Furthermore, the provider is not responsible for any possible accident in the cottage and the adjoining land. Only registered persons can stay up to a maximum capacity of 16 people. In the room or standard rooms, the client cannot move furniture, carry out repairs or interfere with the accommodation's property.

Between 10:00 p.m. and 8:00 a.m., the client is obliged to keep quiet at night. If the client shortens his agreed stay in the facility, the provider has the right to charge the client the total amount of the agreed price. The provider is not responsible for the forgotten and lost things of the client in the accommodation premises. The provider is not responsible for any damage to the motor vehicle in the provided parking space. The provider will process the provided personal data of the client to offer the services provided by the provider. The provider reserves the right to terminate the stay immediately if the client violates the binding conditions, causes significant damage to the accommodation facility, or if the client's behavior during the stay is indecent. The provider can refuse to provide cottage services to persons affected by infectious diseases. A camera system monitors the object. By confirming the order, the client confirms that he is familiar with these general binding accommodation conditions, understands them, agrees with them and accepts them in full. If he severely violates them, the provider has the right to withdraw from the contract for the provision of accommodation services even before the expiration of the agreed period, without the possibility of returning the amount for the accommodation, and the accommodated person is obliged to compensate the damage caused by his actions in full. The provider is entitled to invoice the client for the incurred claims as payable and to demand immediate payment.